

Refund Policy

Effective Date: March 1, 2025

TraderPro Education Ltd., operating under the brand names TraderPro Academy, TraderPro, and TP Academy ("we," "our," or "us"), uses cookies and similar tracking technologies to enhance user experience and analyze website performance.

At TraderPro Academy, we strive to provide the best possible learning experience for all our members. To maintain transparency and fairness, our refund policy is outlined as follows:

1. Subscription Refund Policy

- **Cancel Anytime:** You can cancel your subscription at any time directly from your account settings.
- **Access Until End of Term:** Even after cancellation, you will retain access to all subscription features until the end of your billing cycle or subscription term.
- **No Refunds on Active Subscriptions:** Refunds are not provided for unused portions of your subscription after cancellation, as you maintain full access for the duration of the term.

2. Digital Downloads

Non-Refundable: Digital downloads, including eBooks, templates, and premium resources purchased through the platform, are non-refundable once accessed or downloaded.

3. Seminar Registration

- **Full Refund for Timely Cancellation:** Registrations for seminars and events can be canceled up to 15 days before the seminar date for a full refund.
- **No Refund for Late Cancellation:** Cancellations made less than 15 days before the seminar date are not eligible for a refund.

4. General Notes

Refunds will be processed using the original payment method and may take 5-10 business days to reflect in your account.

TraderPro Academy reserves the right to modify the refund policy for special promotions, limited-time offers, or unique events.

If you have questions about this policy or need assistance with your subscription or event registration, please contact our support team. We're here to help! Please reach out to: support@traderpro.academy.